

Return / Complaint Form

Dear Business Partner !

We regret you found a reason to file a complaint with regards to goods you received from us. We wish to process the returns quickly and would therefore kindly ask you to fill in this form carefully, forward a scanned copy to us and enclose the original form with the goods afterwards. Before shipping, please refer to your sales contact or our sales offices to discuss the next steps.

Address of return shipment (please tick recipient)

- Rudolf Koller Ges.m.b.H., Rudolf-Koller-Strasse 1, A-3902 Vitis, Austria
Phone: +43-2841/8207 -- office.vitis.at@rkoller.com
- Rudolf Koller spol sro, Dolni Pena 201, 377 01 Jindrichuv Hradec, Czech Republic
Phone: +420 384 370 410 -- office.jhradec.cz@rkoller.com

Your company data

Company name: _____

Customer number: _____

Contact person: _____

Address: _____

E-mail: _____

Phone: _____

Reason for complaint (please tick)

Please continue on the back of this form if necessary

- a. Wrong goods delivered
- b. Goods defective
- c. Other reason

Item description: _____

Invoice number: _____

Enclose photo of the type plate or

Type number: _____

Serial number: _____

Date / Place / Signature _____